

## Why an Independent Insurance Broker?

Some people think it doesn't really matter where they buy their insurance, but this misconception could be costing them money, service and protection.

Buying insurance isn't like buying bread or milk. Insurance is an important safety net for your family, your home, your car or your business, don't treat the purchase lightly! There is a difference in where you buy your protection. Many people don't realize there are three sources for insurance:

- Captive agents, who can sell you the insurance of only one company.
- Telephone Representatives, who can offer you the insurance of one company, and only on the telephone.
- Independent Insurance Brokers, like Kevin Dahlke Insurance Brokerage, who represent an average of eight insurance companies, and research with these firms to find you the best combination of price, coverage, and service.

Your Independent Insurance Broker...

- Is a licensed professional with strong customer and community ties
- Gives you excellent service and competitive prices because your broker can access the insurance coverage from more than one company.
- Unlike captive agents, is not beholden to any one company; thus, you don't need to change agencies as your insurance and service needs change.
- Assists you when you have a claim.
- Is your consultant, working with you as you determine your needs.
- Offers you a choice of insurance plans and programs.
- Is a value hunter who looks after your pocketbook in finding the best combination of price, coverage and service.
- Offers one-stop shopping for a full range of business needs
- Can periodically review your coverage to keep up with your changing insurance needs.
- Treats you like a person, not just another number.
- Customer satisfaction is the key to an independent broker's livelihood. So, serving you in your independent broker's most-important concern.